Information Technology (IT)

at Medaille College

A review of Blackboard
Blackboard – your eClassroom

Campus Announcements

Bb Learn Outage - Sunday 6/30 8am - 11am

(Thursday, June 27, 2013)
There will be a brief outage this Sunday 8am - 11am for system maintenance.

USERNAME:

PASSWORD:

Forgot Your Password?

Login
Blackboard Home Page

Hi,

Welcome to the new Blackboard!

Before you get started, we would like to show you the new features that we just added.

1. Global navigation menu
   Everything you need for your Blackboard experience in one convenient location. Use this menu to access:
   - Courses
   - Messages
   - Profile
   - Spaces
   - Posts
   - Settings

2. Your new Blackboard profile
   Your profile is private. If you join a social learning space, people outside of your institution can find you and message you. Personalize it and change your privacy settings to share it with other Blackboard users. Start with information from:
   - Facebook
   - Twitter
   - Profile Picture
   - About
   - Email
   - I'll update it myself
   - I'll do it later
Blackboard – Courses tab
Check Your Browser

Below is information about how to resolve common issues, how to report problems and who to contact if you have any questions or need help.

Browser Test
Use the button below to check if your web browser is properly configured to use Blackboard.

Test your Browser

Node Information
The Learn system is comprised of a number of different servers. In order to assist in the resolution of issues, it is important that we know which server has the problem. To identify which server you are on, please copy and paste the output below and send it along with your issue.

Hostname: goby.rit.drexel.edu
Status: Active - Database connectivity established
Running since: Sun, May 19, 2013 - 03:07:43 PM EDT
Time of request: Thu, Jun 27, 2013 - 11:15:35 AM EDT
Clustering: disabled

On Demand Help and Learning Catalog
Learn more about Blackboard Learn through our On Demand Learning Center. The On Demand Learning Center includes short, interactive video lessons called Quick Tutorials and short documents, called Getting Started Guides, designed to get you familiar with a feature in 15 minutes.

Support Contacts
Below you will find the contact information for Blackboard.
Web: Blackboard Support Website
24/7 Online Student Support: http://onlinesupport.medaille.edu/
E-mail: elearning@medaille.edu
Phone: (800) 282-1682 x2282

Follow any instructions to make your computer compatible with the system.
Navigating a Course

• Each course will have a subdirectory structure.

• A course structure can be viewed via the Course Content panel on the left side of the page.
  – The course Content Tool expands and contracts the content structure in an accordion fashion.
More Blackboard Info

Check Blackboard’s On Demand Learning Center

• Also visit the IT webpage for a variety of additional information on using the Blackboard system.
Questions?

helpdesk@medaille.edu

880-2282