

Information Technology (IT)

at

Medaille College

A review of
Blackboard

Blackboard – your eClassroom



Medaille College

USERNAME:

PASSWORD:

[Forgot Your Password?](#)

Login

Quicklinks

[Browser Check](#)
[Student Help Files](#)
[Medaille Website](#)

Campus Announcements

Bb Learn Outage - Sunday 6/30 8am - 11am

(Thursday, June 27, 2013)

There will be a brief outage this Sunday
8am - 11am for system maintenance.

Blackboard Home Page

Hi,

Welcome to the new Blackboard!

Before you get started, we would like to show you the **new features** that we just added.

1

Global navigation menu

Everything you need for your Blackboard experience in one convenient location. Use this menu to access:

Courses
Messages
People
Settings
Posts
Updates

Profile
Spaces
and more

2

Your new Blackboard profile

Your profile is private. ?

If you join a social learning space, people outside of your institution can find you and message you.

Personalize it and change your privacy settings to share it with other Blackboard users. Start with information from:



I'll update it myself
Profile Picture, About, Email

I'll do it later

[Courses](#)
[Community](#)
[Content Collection](#)
[Tech Support](#)

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- Courses
- Organizations
- Spaces
- Settings
- [Change Text Size](#)
- [High Contrast Setting](#)
- [Personal Information](#)
- [Edit Notification Settings](#)
- [Notifications Dashboard](#)

Blackboard – Courses tab

The screenshot displays the Blackboard interface for Medaille College, specifically the 'Courses' tab. The top navigation bar includes the Medaille College logo, the Blackboard 'Bb' logo, and a navigation menu with 'Courses' (highlighted in yellow), 'Community', 'Content Collection', and 'Tech Support'. A user profile icon is visible in the top right corner.

The main content area is divided into several sections:

- My Messages:** A section titled 'Courses with Messages:' containing the message 'You have no new unread messages!' and a timestamp 'Last Updated: June 27, 2013 12:17 PM'.
- My Courses:** A section titled 'Courses where you are: Student' listing a course '[I_introblackboard: Introduction to Blackboard](#)' with an instructor list: 'Instructor: IT Admin; Blackboard Administrator; SOE Designer;'.
- What's New:** A section with a user profile icon and an 'Actions' dropdown menu. It contains a link to 'Edit Notification Settings' and a link to 'Content (4)'. A timestamp 'Last Updated: June 27, 2013 12:17 PM' is shown at the bottom.
- Bookmarks:** A section with a blue header and an empty content area below.
- Alerts:** A section with a user profile icon and an 'Actions' dropdown menu. It includes 'Edit Notification Settings', 'Past Due' (with 'No Notifications'), 'Early Warning System' (with a link to 'ACC101 (4)'), and 'Activity Alerts' (with 'No Notifications').
- On Demand Help and Learning Catalog:** A sidebar section with the text: 'Learn more about Blackboard Learn through our [On Demand Learning Center](#). The On Demand Learning Center includes short, interactive video lessons called Quick Tutorials and short documents, called Getting Started Guides, designed to get you familiar with a feature in 15 minutes.'

Check Your Browser



Below is information about how to resolve common issues, how to report problems and who to contact if you are have any questions or need help.

Browser Test

Use the button below to check if your web browser is properly configured to use Blackboard

Node Information

The Learn system is comprised of a number of different servers. In order to assist in the resolution of issues, it is important that we know which server has the problem. To identify which server you are on, please copy and paste the text below and send it along with your issue.

Hostname: goby.irt.drexel.edu

Status: Active - Database connectivity established

Running since: Sun, May 19, 2013 - 03:07:43 PM EDT

Time of request: Thu, Jun 27, 2013 - 11:15:35 AM EDT

Clustering: disabled

On Demand Help and Learning Catalog

Learn more about Blackboard Learn through our [On Demand Learning Center](#). The On Demand Learning Center includes short, interactive video lessons called Quick Tutorials and short documents, called Getting Started Guides, designed to get you familiar with a feature in 15 minutes.

Support Contacts

Below you will find the contact information for Blackboard

Web: [Blackboard Support Website](#)

24/7 Online Student Support: <http://onlinesupport.medaille.edu/>

E-mail: elearning@medaille.edu

Phone: (800) 292-1582 x2282

Follow any instructions to make your computer compatible with the system.

Navigating a Course

- Each course will have a subdirectory structure.
- A course structure can be viewed via the Course Content panel on the left side of the page.
 - The course Content Tool expands and contracts the content structure in an accordion fashion.

More Blackboard Info

Check *Blackboard's*
On Demand Learning Center

On Demand Help and Learning Catalog

Learn more about Blackboard Learn through our [On Demand Learning Center](#). The On Demand Learning Center includes short, interactive video lessons called Quick Tutorials and short documents, called Getting Started Guides, designed to get you familiar with a feature in 15 minutes.

- Also visit the IT webpage for a variety of additional information on using the Blackboard system.

Questions?

helpdesk@medaille.edu

880-2282